



Text COLT to 3333 to Win a Free Snack Pack from participating Buffalo Wild Wings







WILD

# BUFFALO WILD WINGS Spices Up Sponsorships to Connect with Fans and Drive Traffic



EAT WINGS, RAISE FUNDS

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## CHALLENGE

- Lack of authentic connection with local communities of co-op stores
- Decline in traffic and decrease in sales on non-deal days
- Struggle developing unique incentives without discounting

### SOLUTION

Develop a fully-integrated affiliation awareness campaign with local community schools, amateur and major sports organizations in order to encourage store traffic and trial of more favorable food-cost items

### APPROACH

- Embrace local team allegiances with radio and television promos, stadium signage, in-game announcements, giveaways, on-site activation, store bouncebacks and 4-walls marketing
- Partner with local radio personalities to deliver customized messaging and supplement all media buys with promotional giveaway and access to email, web and social media value-add
- Leverage database of existing fans/followers for SMS campaign with a text to redeem keyword and custom landing page for offer activation
- Build authenticity through community challenge events driving traffic to stores and donations to charitable partners

#### **OUTCOMES**

9.1M MEDIA IMPRESSIONS

654,000 DIGITAL IMPRESSIONS

572,000

**24%** AVG. BOUNCEBACK REDEMPTION

12.2% SMS OFFER CONVERSION RATE

> +3.9% SAME-STORE SALES YOY

driven strategies. boosted results

